

## Information Booth Volunteer – Beaumont Days 2026

### Role Overview

Information Booth Volunteers play an important front-line role in helping visitors feel welcome and informed during Beaumont Days 2026. Stationed at the main outdoor information booth, volunteers greet guests, answer general event questions, provide directions, and help ensure everyone has a positive festival experience.

### Key Responsibilities

- Greeting guests warmly as they approach the booth
- Answering event-related questions and assisting with general directions
- Supporting lost & found inquiries
- Assisting with basic crowd flow near the information booth
- Distributing maps, schedules, and promotional materials
- Keeping the booth area tidy and welcoming

### Shift Schedules & Length

**Friday May 22<sup>nd</sup>, 2026 - All Volunteers Must Be 18+ for Friday shifts**

- **5:00 PM – 8:30 PM**
- **8:00 PM – 11:00 PM**

**Saturday May 23<sup>rd</sup>, 2026 @ Ken Nichol Regional Recreation Center**

- **11:30 AM – 4:00 PM**

### This role is a great fit for volunteers who are:

- Friendly, approachable, and community-minded
- Comfortable speaking with members of the public
- Able to remain calm and helpful in a busy event environment
- Willing to learn event details to provide accurate information
- Reliable and punctual

### What You'll Gain

- A fun opportunity to be part of a major community celebration
- Experience in customer service and event operations
- Connection with City of Beaumont staff, fellow volunteers, residents and visitors
- The satisfaction of helping create an enjoyable experience for thousands of guests

### Additional Information

- An orientation will take place at the event before your shift begins
- Volunteers will be supported throughout their shift by the on-site staff
- Shifts take place outdoors — please dress appropriately for changing weather
- Breaks and light snacks will be provided